2025-2026 TTC Catalog

IST 286 Technical Support Internship I

Lec: 0 Lab: 9.0 Credit: 3.0

This course is an entry-level technical support/help desk internship. Students intern at the college's help desk and provide support to faculty and staff. Students will participate in weekly evaluation sessions of calls and solutions.

Prerequisite

CPT 209

and

IST 165

and departmental approval

Course Offered

Fall
Spring
Summer

Grade Type

Letter Grade

Division

Business Technology